



GATEWAY
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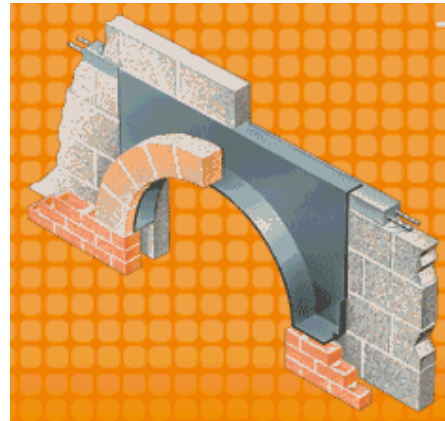
Cavity Trays 

Case Study

Cavity Trays contacted Gateway Computing in 1998 with a view to replacing their ageing systems with an integrated accounts, stock and order processing solution. It was important that the solution came from a local provider that could also provide the network infrastructure and levels of service required for their organisation. After detailed consultations Gateway proposed and subsequently implemented a solution based around Pegasus Opera. Opera provided all the core functionality required by Cavity Trays within an industry standard solution. Additional modification of the product assisted in fitting it more completely to Cavity Trays business.

Gateway supported and upgraded the systems infrastructure at Cavity Trays on an ongoing basis until in 2004 an upgrade to Pegasus Opera II was considered and proposed. The Opera II product provided the next evolution of the Opera system that had been running successfully at Cavity Trays for x years, improving integration, flexibility and system functionality whilst not requiring difficult and costly data conversion and re-training.

Opera II was installed and went live in 2004 allowing Cavity Trays to provide a more efficient service to their customers by simplifying existing processes and allowing the staff in the orders office to have immediate access to a wider range of customer and supplier data. The original Opera modifications were re-designed and implemented to complete the solution.



During the later part of 2005 Cavity Trays were able to concentrate their IT requirement on systems infrastructure to accommodate increasingly tight timescales for deliver being sought by, and provided to, their customers. Disaster Recovery functionality was introduced with more regular backups and failover functionality to a second server using Symantec Livestate Recovery Server.

Cavity Trays continue to use Pegasus Opera II and Gateway's services to support their business and allow them to concentrate on selling their product and services and not on IT.



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