

Lancashire Care NHS Trust was established in April 2002 and authorised as a Foundation Trust on 1st December 2007.

The Trust provides mental health services for adults and older people and substance misuse services for a population of around 1.3 million people in Lancashire. The Trust also provides a range of other services in some areas e.g. psychological therapies, low and medium secure care and forensic services.

Implemented:

March 2007

WinDIP Components:

Core System
Site Retrieval License
Site Capture License
Free Text Search Module

In late 2006, the Trust went out nationally with a tender to procure a fully integrated EDMS with a back scanning requirement to computerise their patient records. The Trust selected Gateway Computing Limited for their experience within the NHS and as one of the leading EDMS suppliers.



The WinDIP Enterprise application is clustered across 4 Windows 2003 servers. 2 primary servers are located at the primary site, whilst there are a further 2 servers located at a secondary site. The WinDIP Enterprise databases are managed using Microsoft SQL 2005 and are also clustered across 4 Windows 2003 servers in the same way as the application.

The application data and the SQL databases are stored on a SAN, which is located at the primary site, and replicated to a SAN located on the secondary site. The clustering of the application and databases provide sufficient fault tolerance to ensure that should the primary server(s) or site encounter a major hardware failure, the cluster resources will automatically failover to the next available node and the system will remain fully operational.

The Trust have deployed over 50 scanners that are scanning remotely and centrally with all images being stored on the Trusts central servers for site-wide retrieval.

Chris Anderton, Clinical Systems Programme Manager for the Trust said "The WinDIP application was far and away the best option for the Trust. It is easy to use and has been recognised by staff as a significant step forward in our ability to capture and share information in a safe and well managed way. Gateway have been responsive and supportive in their dealings with the organisation, they have an excellent understanding of the NHS and of the legal and technical aspects of electronic record keeping".

If you would like to discuss the project undertaken by Lancashire Care NHS Foundation Trust further, please contact Gateway Computing.

