

South Devon Healthcare NHS Foundation Trust was established in 1991 as one of the first NHS Trusts and was authorised as one of the early NHS Foundation Trusts in 2007, and has a large public membership.

The biggest part of the Trust's work is emergency treatment. Over 70,000 patients a year come through Torbay Hospital's Accident and Emergency Department.

The South Devon Healthcare NHS Foundation Trust catchment area covers 300 square miles - from South Dartmoor to the length of coastline which stretches from the mouth of the River Exe (Dawlish), past the Teign and Dart estuaries (beyond Dartmouth). Torbay Hospital therefore serves a resident population of approaching 300,000 people, plus about 100,000 visitors at any one time during the summer holiday season.



Implemented:

February 2009

WinDIP Components:

Core System

Site Retrieval License

their patient records. The Trusts selected Gateway Computing Limited for their experience within the NHS and as one of the leading EDMS suppliers to the NHS.

Previously, the Trust had outsourced their back scanning requirements but the images were only accessible to the Medical Records Department and the Trust wanted to roll out the images to other (all) parts of the Trust. The Trust chose Gateway Computing as we could offer both back scan facilities and also their in-house Electronic Document Management Solution, WinDIP Enterprise; providing a Trust wide solution.

Mrs. Liz Williams, Health Records/PAS Manager at the Trust said "We have been storing Health Records on alternative media since the mid 1980's. WinDIP Enterprise has allowed the Trust the opportunity to take the next step forward, move towards a full EDM solution at its own pace. Currently departments across the Community are able to view archived images easily 24/7. Clinicians have been very enthusiastic with the ability to view the images in sub divided sections, replicating the case notes. We are hoping to very quickly roll out in house scanning of real time data captured in A&E following the patients discharge and are already strategically planning interfacing with in-house systems and evolving paperless processes.'

If you would like to discuss the project undertaken by South Devon Healthcare NHS Foundation Trust further, please contact Gateway Computing.

