



**GATEWAY**  
*computing*



## Case Study

South West Regional Assembly are a government funded organisation providing services to local government across the country. When SWRA first approached Gateway in 1995 they were a fairly small organization with two offices in Taunton and Weston Super-Mare. Gateway successfully implemented a Novell network replacing an old Unix based system. This allowed the organization to use Word Perfect, the leading word processor of the day, to move forward in its abilities to produce high quality material for its customers and members.

As SWRA grew Gateway began to take on board all their IT requirements and in 1998 proposed the introduction of a new Compaq and Microsoft NT based network in the larger of the two operations, Taunton, along with other replacement hardware and new versions of WordPerfect. SWRA continued to grow steadily until in 1999 they asked Gateway to tender for the upgrading of their systems to Microsoft Office. Having won the tender Gateway, with partners, installed a new infrastructure adding fault tolerance to the system and at the same time managed the difficult transition from Word Perfect to Microsoft Office.



In 2003 Gateway introduced SWRA to Keyfort, a local company specializing in WAN communication and Internet Security. This allowed SWRA to manage the increasing reliance on the speed and integrity of email and web access. With SWRA Keyfort introduced a 2MB ADSL line and Sonicwall's VPN enabled firewall solution. Added to the introduction of MessageLabs email scanning and content filtering services SWRA introduced a highly functional, and above all secure, email and web-browsing facility.

During this period SWRA commissioned Gateway's Facilities Management services, providing systems management and development. This allowed SWRA to further develop their network and to understand the options available to them at every step. Currently Gateway provides 13 days a year to SWRA to maintain a stable and above all well managed environment.

Gateway's relationship with SWRA continues to grow in all areas of Information Technology to the mutual benefit of both organisations.



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